



Quality Policy Statement

Quality Policy

S&H Systems Ltd. is committed to providing the highest quality service and product.

We listen to our customers, continually reviewing our processes of product realisation in line with business needs, maximising the efficiency of our resource management system.

The principal elements of our policy are:

- To develop and maintain a Quality Management System satisfying the requirements of BS EN ISO 9001:2015, which forms the framework for achieving continual improvement, complete client satisfaction and full realisation of all company objectives.
- To focus on the requirements of customers, establishing levels of communication capable of fully determining their needs & expectations.
- To establish & maintain an infrastructure capable of supporting all company activities & realising all company objectives.
- To identify scope for improvement in every aspect of the company's activities, devising & implementing effective solutions throughout.
- To maintain our strategic direction: increasing sales and profit, increasing our customer base, maintaining high quality standards and customer satisfaction, improving lead times and enhanced presentation of our capabilities.

A handwritten signature in black ink, appearing to read 'Paul Bunn', is written over a light blue horizontal line.

Paul Bunn
Managing Director